ГРІАВ	<b>Document Code:</b>	IPIAB-Fr-016	
	Issue Date:	2023.01.02	
	Rev. Date:	0000.00.00	
<b>Complaints &amp; Appeals Form</b>	Rev. No.	00	

## **1. The Complaint/Appeal information**

Application Registration No.:	Registration Date:
Application Registrar:	

## 2. The subject of the complaint/appeal

Address/ Tel: Complaint/appeal reporting tool by the complainant/appe				
Complaint/appeal reporting tool by the complainant/appe				
somplame appear reporting toor by the complamane appe	<b>llant¹:</b> □Letter	□Email	$\Box$ Phone call	
n person				
f applicable, select one of the following:				
□ A complaint/appeal should be filed out because the customer satisfaction on the survey form is below the acceptable level;				
□ The customer's complaint/appeal is related to the accreditation decision;				
□ The complaint/appeal should be filled out due to the approvals of Review Committee.				
Describe the subject of the complaint:				
Completed by: [Full name]	Signature & D	ate:		
	<ul> <li>a person</li> <li>f applicable, select one of the following:</li> <li>A complaint/appeal should be filed out because the custon</li> <li>The customer's complaint/appeal is related to the accredita</li> <li>The complaint/appeal should be filled out due to the approx</li> </ul> Describe the subject of the complaint:	<ul> <li>f applicable, select one of the following:</li> <li>A complaint/appeal should be filed out because the customer satisfaction on</li> <li>The customer's complaint/appeal is related to the accreditation decision;</li> <li>The complaint/appeal should be filled out due to the approvals of Review</li> </ul> Describe the subject of the complaint:	<b>f applicable, select one of the following:</b> A complaint/appeal should be filed out because the customer satisfaction on the survey for         The customer's complaint/appeal is related to the accreditation decision;         The complaint/appeal should be filled out due to the approvals of Review Committee.         Describe the subject of the complaint:	a person f applicable, select one of the following: A complaint/appeal should be filed out because the customer satisfaction on the survey form is below the acc The customer's complaint/appeal is related to the accreditation decision; The complaint/appeal should be filled out due to the approvals of Review Committee. Describe the subject of the complaint:

<sup>1</sup> the appeal should be submitted in writing; unwritten is not an accepted method.



_	Document Language: English				Document Code: Issue Date:	IPIAB-Fr-016 2023.01.02	-
	Preparing Authority:					0000.00.00	
	IPIAB Quality Unit		IPIAB•		Rev. Date: Rev. No.	0000.00.00	
		Compla	ints & Appe	als Form	Kev. No.		
	□ Complaint:						
ะ	The subject of the complaint is related	to IPIAB	$\Box$ Yes,	□No			
Matte	<b>Appeals:</b> Conformity assessment co	ode					
the ]	Remarks:						
Assessment the Matter	Person in charge:						
Ase	Deadline for action:						
					Signature & D	ate:	
					The Quality Departm	ent of IPIAB	
	Report of the taken actions						
_	Corrective/preventive action No. (if	needed):					
Action	The attached documents:						
Ac				Pe	rson in charge: [Date	& Signature]	
	<b>T</b>						
	Final decision						
sion	Minutes of the meeting No.:						
deci	The complainant/applicant was info	rmed					
ion							
ditat							
Accreditation decision			The IPIAB D	irector			
7			Signature &	Date:			
			-				

